



## Goss Springs & PMT Counterfeit & Fraudulent Policy

### Objective

To eliminate counterfeit and fraudulent products into our supply chain through strict avoidance, mitigation, monitoring and disposition processes.

### Purchase of Product

Counterfeit product has become a growing concern in customers' supply chains as customers or distributors secure low cost alternative sources. Goss Springs & Press & Multislide Tooling Ltd are committed to supplying only the highest quality products for our customers. Goss & PMT purchases products only through Authorized Manufacturers and Suppliers, thereby ensuring that product is new, authentic, and fully warrantable under the direct supplier and that accurate up-to-date technical information is readily available. Goss & PMT do not purchase products from sources other than authorized manufacturers and suppliers. Goss & PMT do not purchase refurbished products for manufacturing. Authorized manufacturers and suppliers are continually assessed by product alerts and supplier quality data to determine past performance.

### Traceability of Product

Goss & PMT maintain traceability for purchases from Authorized Suppliers, retaining the original purchase orders and other receiving documentation, including Manufacturers' Certificate of Conformance, for the required document retention periods.

### Return of Product

Goss & PMT follows a strict returns policy that includes:

- Confirmation of the traceability of the product from Goss Springs & PMT to the customer including original purchase date, part number, and quantity.
- Incoming inspection to assure that all parts are undamaged and in original packaging.
- All products & Materials to conform to the relevant British or International Standards.
- Complete supplier product traceability and certification.

Only parts that meet these rigorous standards are allowed to be returned to inventory.

### Reporting

Goss Springs & Press & Multislide Tooling continually look for signs of counterfeit products by stringent checks on incoming products & raw materials by the following.

#### •Identification Markings

- Alterations, wrong size, location, marking method incorrect, smudged or blurred, lot or batch numbers missing, incorrect suppliers logo

#### •Product Condition

- Resurfaced/refinished evidence of re-work, wrong colour, shape or size, evidence of previous use (used item)

#### •Paperwork/Certificate of Conformity

- Accompanying paperwork has poor spelling or grammar, errors or evidence of tampering, missing information or does not relate to the delivered product

#### •Lot Information

- Unusual serialisation or reference numbers, lot information missing

#### •Chain of Ownership

- Unverifiable traceability to source

• **Unusual Location**

- Items delivered from a location differing from previous or from prohibited countries

• **Low Price**

- A price significantly lower than historical pricing data or market norm

• **Availability**

- Obsolete or scarce items suddenly becoming available

• **O.E.M Certification**

- Unavailable O.E.M certification or uncertified O.E.M

• **Unfamiliar Supplier**

Supplier or agent/stockist not known or previously used

When procuring products and materials used our manufacturing process.

Any suppliers who provide counterfeit or fraudulent products to Goss Springs & Press and Multislide Tooling will be removed from our supplier approval database and appropriate actions will be taken.

**Goss Springs & Press & Multislide Tooling Ltd report all occurrences of counterfeit parts, as appropriate to manufactures, customers and to appropriate authorities.**